

**PATIENT AND FAMILY CENTRED CARE EXPERIENCE CONFERENCE**

**AGENDA**

November 7, 2016

**DAY ONE**

TIME	PRESENTATION / ACTIVITY	SPEAKER / DETAIL
8:30–9:30	Registration	
9:30–9:45	Welcome & Opening Remarks	<b>John McGarry</b> , <i>President and CEO</i> Horizon Health Network
9:45–10:45	Safer Care: A 21st Century Imperative	<b>Sir Liam Donaldson</b> , <i>Envoy for Patient Safety</i> World Health Organization
10:45–11:00	Break	
11:00–12:00	Patient Engagement from the Lens of the Clinician and CEO	<b>Dr. Joshua Tepper</b> , <i>CEO</i> Health Quality Ontario
12:00–12:45	Lunch and Poster Viewing	
12:45–1:15	2016 Patient Safety Champions Awards	HealthCareCAN and the Canadian Patient Safety Institute are pleased to announce the <b>2016 Champions</b> of patient safety.
1:15–2:00	Rapid Fire Oral Presentations	Three fifteen minute presentations
2:00–2:05	Let's Move! A quick stretch and boogie break	<b>Guy Soucy</b> , <i>Fitness Trainer</i> Jiko Fitness
2:05–2:50	I need coronary artery bypass surgery! When the patient is a health care provider	<b>Dr. Camille Haddad</b> , <i>Miramichi Family Physician</i> and <b>Dawn Haddad</b> , <i>Nurse Educator</i> Horizon Health Network
2:50–3:15	Break and Poster Viewing	
3:15–4:45	Holding Space for the Conversations that Really Matter: Challenges, Opportunities and Lessons Learned from Patient, Family and Community Engagement	<b>Stephani Roy McCallum</b> , <i>Knowledge Director</i> Dialogue Partners
4:45–5:00	Closing remarks	<b>Margaret Melanson</b> , <i>VP Quality and Patient and Family Centred Care</i> Horizon Health Network
5:00	Networking Reception	

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TIME	PRESENTATION / ACTIVITY	SPEAKER / DETAIL
<b>6 am</b>	<b>Wellness Walk / Run</b> —Get your day off to a healthy start with a 5km walk or run along the Petitecodiac River Trail	Members of the <i>Horizon Wellness Walk/Run Group</i>
<b>7:30–8:30</b>	<b>Breakfast</b>	
<b>8:30–9:30</b>	<b>Quality and Safety Management in Health Care—Where is the patient in all of this?</b>	<b>Dr. Ward Flemons</b> , <i>Medical Director Health System Improvement for the Health Quality Council of Alberta</i>
<b>9:30–10:30</b>	<b>Patient Partnership in Health Care—A Necessary Transition</b>	<b>Vincent Dumez</b> , <i>Co-director Office of Collaboration and Patient Partnership Faculty of Medicine, University of Montreal</i>
<b>10:30–11:00</b>	<b>Break and Poster Viewing</b>	
<b>11:00–12:00</b>	<b>What Citizen Centred Health Services Looks Like—Perspective Matters</b>	<b>Michelina Mancuso</b> , <i>Executive Director Performance Measurement New Brunswick Health Council</i>
<b>12:00–1:00</b>	<b>Lunch and Poster Viewing</b>	
<b>1:00–2:00</b>	<b>Curiosity and Kindness: Simple and Profound Pathways to Patient and Family Centred Care</b>	<b>Liz Crocker</b> , <i>Vice Chair and Board Member Institute for Patient and Family Centred Care</i>
<b>2:00–2:45</b>	<b>Rapid Fire Oral Presentations</b>	Three fifteen minute presentations
<b>2:45–3:00</b>	<b>Closing Remarks / Adjournment</b>	<b>Margaret Melanson</b> , <i>VP Quality and Patient and Family Centred Care Horizon Health Network</i>